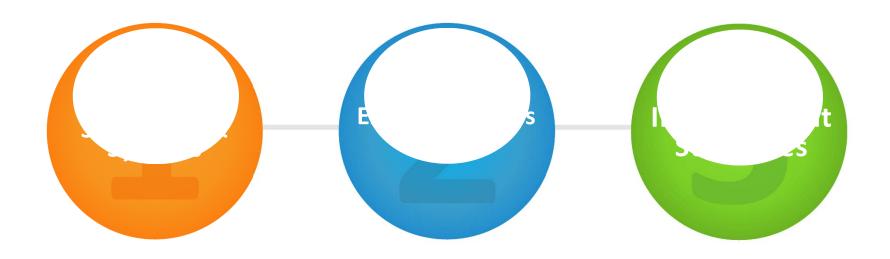


Developing Responsive Urban Programs



Analysis & enhancement strategies nested in sound theory & practice -



Executive Masters in Public Administration

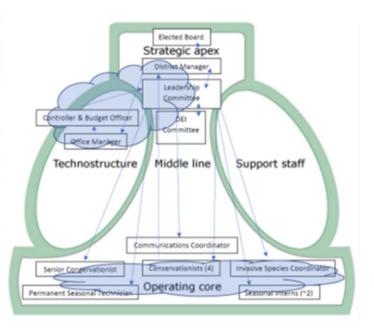














Stormwater permitting, policy & process

CAPSTONE





ANALYSIS

- Organizational
- Equity
- Policy



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ENVIRONMENT	Stable & Certain			х	×	Turbulent & unpredictable
Strategic Subsystem	Defensive, operation, goal setting		х			Proactive creation of learning system
Technological	Routine, low discretion roles			х		Complex, high discretion roles
Subsystem						
Human/cultural	Economic/instrumental orientation to work				х	Self-actualizing orientation to work
Subsystem						
Structural	Mechanistic/Bureaucratic			х		Organic
Subsystem						
Managerial	Authoritarian				х	Democratic
Subsystem						
Figure 2. Congruence and Incongruence Between Organizational Subsystems						



Urban Canopy Weeds

STRENGTHS

- Over 20,000 trees freed
- Efficient delivery & effective outreach
- Strong partnerships





- Long-term effectiveness
- Sustainability measures
- Equity outcomes



Urban Education & Outreach

STRENGTHS

- Strong partnerships
- Increasing efficacy
- Design-build model
- Leading w/ novel needed information
- Equity & inclusion steps



- Diverse audience research & engagement
- Co-create & share more interactive & accessible materials
- Equity outcomes





Urban Landscape Demonstration

STRENGTHS

- Leveraged resources
- Community driven projects & engagement
- Education plus implementation
- Diversified & extended reach
- Support & review novel approaches

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- Increase administrative efficiencies
- Long-term effectiveness
- Sustainability measures
- Equity outcomes



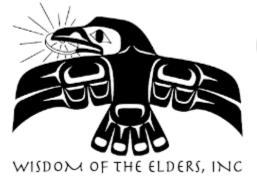
Healthy Watersheds

(*Formerly "Urban Natural Areas")

STRENGTHS

- 150 conservation plans
- Leveraged +\$200K
 across +300 acres
- Steady demand
- Partnerships allow for plans for all
- Site monitoring
- Improving subsystems

- Long-term effectiveness
- Sustainability measures
- Equity outcomes
- Policy awareness & education
- Out of alignment





Urban Partner Support

STRENGTHS

- Efficiency & efficacy realized
- Low admin overhead
- +\$450K leveraged
- ~1000 residents served annually

- Co-created capacity building needed
- Equity outcomes
- Long term effectiveness
- Sustainability measures











Urban Technical Assistance

STRENGTHS

- Steady demand
- Response quality & timeliness seems well received
- Institutionalized knowledge & resources
- Partner collaboration
- Sometimes people just want to talk

ANALYSIS RESULTS

- Track access, relevancy, satisfaction & outcomes
- Online resources incomplete & hard to find – some barriers
- Efficiency improvements could be realized with enhanced online tools
- Equity Outcomes



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Urban Watershed Mentors

STRENGTHS

- Some are still serving leadership roles
- Partner collaboration
- Robust training resources developed
- Participant satisfaction high

- Largely inefficient and ineffective at meeting program goals
- Duplicative with other offerings
- Equity Outcomes
- Cancel Program

Urban Stormwater Management

STRENGTHS

- Partner coordination & capacity building
- Steady demand
- Nimble & trusted
- Landowner led movements & projects





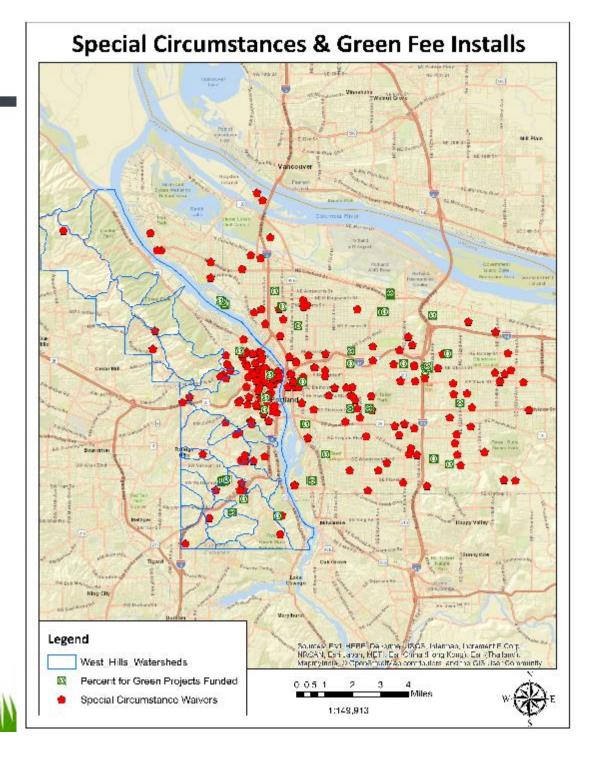
- Policy, permitting & processes
- Equity outcomes
- Long-term effectiveness
- Sustainability measures



CAPSTONE: SNEAK PEAK

- StormwaterPermitting, Policy& Processes
- Interviews
- Geospatial Analysis





Organizational: Emergent Themes

Alignment:

Need to shift strategic, technological & structural systems

Efficacy:

- Need to assess and plan for long-term success
- Equity outcomes are intertwined with efficacy.

• Efficiency:

- Partners are critical, invest in capacity
- Co-production frameworks needed
- Diversified resources, revenue & partnerships needed

Equity: Emergent Themes

- Program planning, outreach and delivery must intentional equity outcomes & inclusivity
 Address program access issues from outreach to delivery
- Understand relevancy & organizational trust
- Engage multiple perspectives
- Comprehensive review & accountability measures

Policy: Emergent Themes

- Focus on largely local policy issues that in-turn are impacted by state & federal regulations
- Engagement should be rooted in education & awareness
- Stormwater & invasive species outcomes found to be most impacted
- Opportunity to serve as a convener & catalyst
- Equity outcomes are intertwined with policy

Thank you! Mary Logalbo, Urban Conservationist